

General Assembly

Raised Bill No. 5561

February Session, 2016

LCO No. 2686



Referred to Committee on BANKING

Introduced by: (BA)

AN ACT CONCERNING FAIRNESS IN CONSUMER CONTRACTS.

Be it enacted by the Senate and House of Representatives in General Assembly convened:

- 1 Section 1. (NEW) (Effective July 1, 2016) For the purposes of this
- 2 section and sections 2 and 3 of this act:
- 3 (1) "Consumer contract" means a contract prepared by or on behalf
- 4 of a business or commercial party for use in such party's routine
- 5 business or commercial transactions with consumers;
- 6 (2) "Consumer" means an individual who uses, purchases, acquires,
- 7 attempts to purchase or acquire or receives an offer for any real
- 8 property, tangible or intangible goods, services or credit for personal,
- 9 family or household purposes;
- 10 (3) "Business or commercial party" means the party on behalf of
- 11 which a standard form contract is prepared; and
- 12 (4) "Inconvenient venue" means a place other than (A) the judicial
- district where the consumer resides, or (B) where the consumer's

14 agreement to the transaction occurred.

LCO No. 2686 1 of 4

- Sec. 2. (NEW) (*Effective July 1, 2016*) (a) A consumer may seek a court order reforming any consumer contract to which the consumer is a party when:
- 18 (1) The consumer contract is not written in plain language pursuant 19 to the provisions of section 42-152 of the general statutes or does not 20 comply with any other consumer contract provisions set forth in 21 chapter 742 of the general statutes;
- 22 (2) The consumer contract is not written in the language in which 23 the transaction was conducted, unless it can be proven that fewer than 24 ten per cent of the transactions of the business or commercial party are 25 conducted in the language in which the transaction was conducted; or
- 26 (3) All of the material terms of the consumer contract are not contained in a single document.
- 28 (b) Such reformed contract shall reflect the understanding of the 29 parties. The court may exclude from such reformed contract terms that 30 are not written in plain language pursuant to the provisions of section 31 42-152 of the general statutes, not written in the language in which the 32 transaction was conducted, or contained in a separate document.
- 33 (c) Nothing in this section shall be construed as limiting any statutory or common law.
- Sec. 3. (NEW) (*Effective July 1, 2016*) (a) The following contractual terms shall be deemed substantively unconscionable when included in a consumer contract that was not drafted by the consumer:
- 38 (1) A requirement that resolution of legal claims take place in an inconvenient venue;
- 40 (2) A waiver of the consumer's right to assert claims or seek 41 remedies provided by state or federal law;
- 42 (3) A waiver of the consumer's right to seek punitive, minimum,

LCO No. 2686 **2** of 4

- multiple or other statutory damages as provided by law or attorney's fees if authorized by statute or common law;
- 45 (4) A requirement that any action brought by the consumer with 46 regard to the contract be initiated within a time period that is shorter 47 than the applicable statute of limitations;
- 48 (5) A requirement that the consumer pay fees and costs to bring a 49 legal claim that substantially exceeds the fees and costs that would be 50 required to bring a claim in a state court or that makes no provision for 51 the waiver of fees and costs for a consumer who cannot afford such 52 fees and costs; and
 - (6) A failure to permit a party to present evidence in person or to ensure that the consumer can obtain, prior to a hearing, any information that is material to the issue to be determined at such hearing.

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- (b) In determining whether the terms described in subsection (a) of this section are unenforceable, a court shall consider the principles that normally guide courts in the state in determining whether unconscionable terms are enforceable. The common law and the Uniform Commercial Code shall also guide the court in determining the enforceability of unfair terms not specifically identified in subsection (a) of this section.
- (c) In determining whether the rebuttable presumption that a term in a consumer contract found to be unconscionable is unseverable from the provision in which it is situated has been rebutted, the court may consider the general principles of contract law regarding the severability of unenforceable terms.
- (d) It shall be an unfair and deceptive practice in violation of the Connecticut Unfair Trade Practices Act, sections 42-110a to 42-110q, inclusive, of the general statutes, to include any of the presumptively unconscionable terms identified in subsection (a) of this section in a

LCO No. 2686 3 of 4

consumer contract that was drafted by a party other than the consumer. A party who prevails on a claim under this section shall be entitled to all damages and remedies available pursuant to the Connecticut Unfair Trade Practices Act.

(e) Any person may bring a civil action for violation of this section on behalf of such person and the state. A person bringing such action shall be referred to as a qui tam plaintiff. Such action shall be brought in the name of the state and may only be dismissed if the Attorney General gives written consent to the dismissal and reasons for consenting.

This act shall take effect as follows and shall amend the following sections:		
Section 1	July 1, 2016	New section
Sec. 2	July 1, 2016	New section
Sec. 3	July 1, 2016	New section

Statement of Purpose:

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To (1) set standards for secured and unsecured lending, (2) clarify what constitutes substantively unconscionable terms in a consumer contract written by a party other than the consumer, and (3) make the inclusion of such terms in a consumer contract an unfair and deceptive trade practice under the Connecticut Unfair Trade Practices Act.

[Proposed deletions are enclosed in brackets. Proposed additions are indicated by underline, except that when the entire text of a bill or resolution or a section of a bill or resolution is new, it is not underlined.]

LCO No. 2686 **4** of 4